

SLA Variants

SLA 1 99,5

Monthly Availability (%)	Compensation from the Monthly Reccurring Charge
(99,5 - 99,0>	3%
(99,0 - 98,0>	8%
(98,0 - 97,0>	15%
(97,0 - 95,0>	25%
(95,0 - 90,0>	35%
Less than 90,0	50%

SLA 2 99,5

Monthly Availability (%)	Compensation from the Monthly Reccurring Charge
(99,5 - 99,3>	3%
(99,3 - 99,0>	8%
(99,0 - 98,0>	15%
(98,0 - 97,0>	25%
(97,0 - 95,0>	35%
Less than 95,0	50%

SLA 3 99,7

Monthly Availability (%)	Compensation from the Monthly Reccurring Charge
(99,7 - 99,0>	3%
(99,0 - 98,0>	8%
(98,0 - 97,0>	15%
(97,0 - 95,0>	25%
(95,0 - 90,0>	35%
Less than 90,0	50%

SLA 4 99,7

Monthly Availability (%)	Compensation from the Monthly Reccurring Charge
(99,7 - 99,5>	10%
(99,5 - 99,0>	20%
(99,0 - 98,0>	35%
(98,0 - 97,0>	50%
(97,0 - 95,0>	75%
Less than 95,0	100%

SLA 5 99,9

Monthly Availability (%)	Compensation from the Monthly Reccurring Charge
(99,9 - 99,5>	10%
(99,5 - 99,0>	20%
(99,0 - 98,0>	35%
(98,0 - 97,0>	50%
(97,0 - 95,0>	75%
Less than 95,0	100%

SLA 6 99,999

Monthly Availability (%)	Compensation from the Monthly Reccurring Charge
(99,999 - 99,9>	10%
(99,9 - 99,5>	20%
(99,5 - 99,0>	35%
(99,0 - 98,0>	50%
(98,0 - 97,0>	75%
Less than 97,0	100%