

Telephone Connection

The Telephone Connection enables connecting the voice services of your company to Dial Telecom

The service includes the choice of connecting your existing infrastructure or the implementation of a new solution for your voice services. We can offer all the necessary services, from connecting single telephone lines to the solution of big call centers. In the case of switching from another operator, your telephone number will be retained. We will, of course, adjust your voice rates to your needs so that you can experience significant savings on your calling fees.

WHO IS THIS SERVICE DESIGNED FOR?

This service is suitable for large, medium as well as small companies with a large volume of voice traffic, for companies with a network of branches in the Czech Republic as well as abroad, operators, ISPs, owners or administrators of business centers and large facilities, and also for the government administration.

TECHNICAL SPECIFICATIONS

The connection of a customer's location to the Dial Telecom network is typically carried out through the optical network or P-P wireless technology working in the licensed or non-licensed bands.

Device type	Connection interface
Standard branch Exchange	ISDN30, ISDN2, PCM, FXO
VoIP branch Exchange	SIP Trunk, H.323 Trunk
VoIP telephone	SIP, H.323
Standard telephone	FXS, ISDN2

THIS SERVICE ALSO INCLUDES

- number portability
- online statistics of telephone calls
- possibility to block groups of calls

BENEFITS OF THIS SERVICE

- savings on telecommunication fees
- detailed breakdown of the telephone operations and sums to be paid, down to the level of single calls, including a list of incoming calls
- 24/7 monitoring
- possibility of retaining the existing telephone numbers by porting from the original operator
- possibility of SLA – guarantee of quality and service availability

LAYOUT OF THE SERVICE

