

Virtual Exchange

Start making use of all the benefits of a branch Exchange without purchasing it

With the **VIRTUAL EXCHANGE** service, you will receive all of the functions to fully cover your company communication needs without having to choose a standard exchange. Your new exchange is in the Dial Telecom data center, from where it is connected to the telephone network. You can alter the exchange capacity at any time and you always pay only for the number of connected lines you are currently using. With this service, you will receive access to a web administration interface, through which you can set specific functionalities of the exchange.

TECHNICAL SPECIFICATIONS

The virtual branch exchange includes a number of functionalities, enabling your company to do without a standard branch exchange.

MAIN BRANCH EXCHANGE FUNCTIONALITIES

- welcome greetings and IVRs
- speed dialing for calling within your company
- a wide range of options to route calls
- voice mail with the option of forwarding recordings to e-mail
- Fax2Mail
- conference calls
- hunt groups
- time conditions for setting up the exchange according to the time of calls
- web interface for the administrator and individual users
- on-line call history

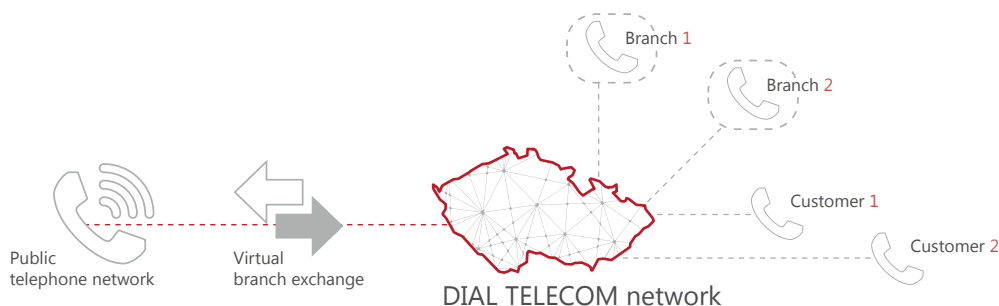
WHO IS THIS SERVICE DESIGNED FOR?

This service is designed for companies, providers of telecommunication services and government institutions that want to save expenses of investing into their own telephone exchange.

BENEFITS OF THIS SERVICE

- no investment in a standard exchange
- pay only for the capacity you use
- advanced functionalities of the virtual exchange
- calling among all branches of your company free of charge
- the exchange is located in a secured data center with a backed-up power supply

LAYOUT OF THE SERVICE



 **Dial Telecom**
Simply Connect.