

# 800 Line

**Green Line – a service that allows calls to be paid by the receiving party.**

The **800 LINE** allows calls from all subscribers of the telephone network in the Czech Republic to be paid by the receiving party. This service uses a number range starting with 800 xxx xxx. The selected telephone number is routed to the customer's designated telephone number or multiple numbers. The target telephone number can be the network of any operator in the Czech Republic and abroad.

## **WHO IS THIS SERVICE DESIGNED FOR?**

This service is designed for all companies who need or want to be accessible by their partners and customers on a toll-free telephone line.

## **THE SERVICE INCLUDES**

- assigning a number based on customer's choice – directly from the Dial Telecom range, by request from ČTÚ (Czech Telecommunication Office) or by porting from the current operator
- call routing to a customer designated number (or numbers) in the network of any operator in the Czech Republic or abroad
- voice and fax transmission
- 24/7 monitoring

## **BENEFITS OF THE SERVICE**

- customers can choose their own numbers
- option of routing calls to any network in the Czech Republic as well as abroad
- fast service activation
- electronic overview of calls
- option of setting the allowed (whitelist) and banned (blacklist) numbers from where the service can be accessed
- effective and economical marketing tool

## **TECHNICAL SPECIFICATIONS**

The 800 LINE service is provided in the Dial Telecom network. All incoming calls to the selected number are routed to your designated phone number (or numbers). It is possible to have this service provided independently of voice communication technology – a standard phone, VOIP or a classic telephone exchange can be used for the line service.



Offer your customers toll-free calls to your customer center from any telephone in the Czech Republic.

 **Dial Telecom**  
Simply Connect.