

8XY Line

This service enables calling with costs shared between the caller and the receiving party.

The selected telephone number, which has a number range starting with 8XY xxx xxx, can be routed to the customer's designated geographic telephone number or multiple numbers. The target telephone number can be in the network of any operator in the Czech Republic or abroad.

WHO IS THIS SERVICE DESIGNED FOR?

This service is designed for all companies who do business or provide services and who need to be reachable by their customers on the telephone line, be it for the provision of information or acceptance of orders. This service is available from all over the Czech Republic at a single charge rate. Your customers will be happy to call you at a lower charge rate and your operations costs will be lower than with a toll-free line. Additionally, malicious calls at your expense are naturally prevented from.

THE SERVICE INCLUDES

- assigning a number based on customer's choice – directly from the Dial Telecom range, by request from ČTÚ (Czech Telecommunication Office) or by porting from the current operator
- call routing to a customer designated number in the Dial Telecom network, in other fixed or mobile networks, and also to international numbers
- voice, fax and data transmission
- 24/7 monitoring

BENEFITS OF THE SERVICE

- customers can choose their own numbers (the golden number)
- fast service activation
- available from the fixed as well as mobile networks
- a wide range of options of routing calls
- electronic overview of calls
- option of setting the allowed (whitelist) and banned (blacklist) numbers from where the service can be accessed
- a single number for customers, which can be easily communicated
- effective and economical marketing tool

TECHNICAL SPECIFICATIONS

The 8XY LINE service is provided in the Dial Telecom network. All incoming calls to the selected number are routed to your designated phone number (or numbers). It is possible to have this service provided independently of voice communication technology – a standard phone, VoIP or a classic telephone exchange can be used for the line service.



 **Dial Telecom**
Simply Connect.